

# Performance statistics

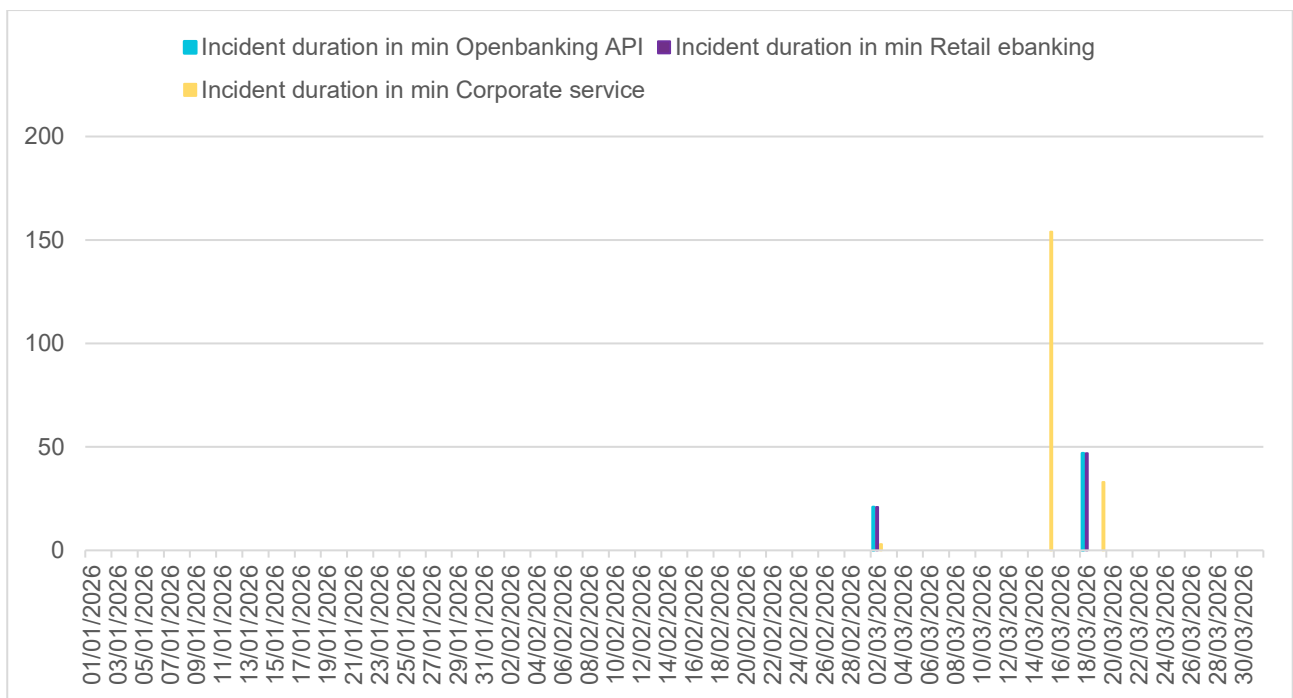


## FAILURES REPORT

### OPEN BANKING API, RETAIL EBANKING AND CORPORATE SERVICE

The report presents in graph and table form the duration in minutes of the incidents recorded during the past quarter on a daily basis.

#### INCIDENTS DURATION IN MINUTES



## INCIDENTS RAW DATA

| Date       | Incident duration in min<br>Openbanking API | Incident duration in min Retail<br>ebanking | Incident duration in min<br>Corporate service |
|------------|---|---|---|
| 02/03/2026 | 21  | 21  | 3   |
| 15/03/2026 | -   | -   | 154   |
| 18/03/2026 | 47  | 47  |   |
| 19/03/2026 | -   | -   | 33  |