

# Performance statistics



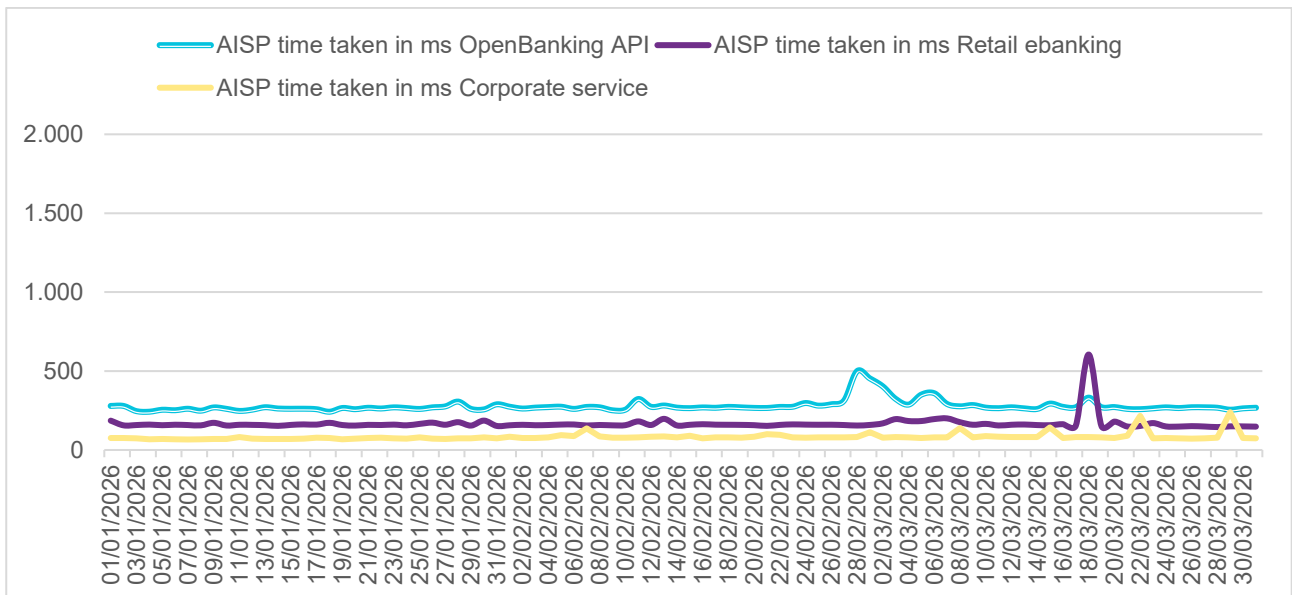
## AIS AND PIS RESPONSE TIMES

### OPEN BANKING API, RETAIL EBANKING AND CORPORATE SERVICE

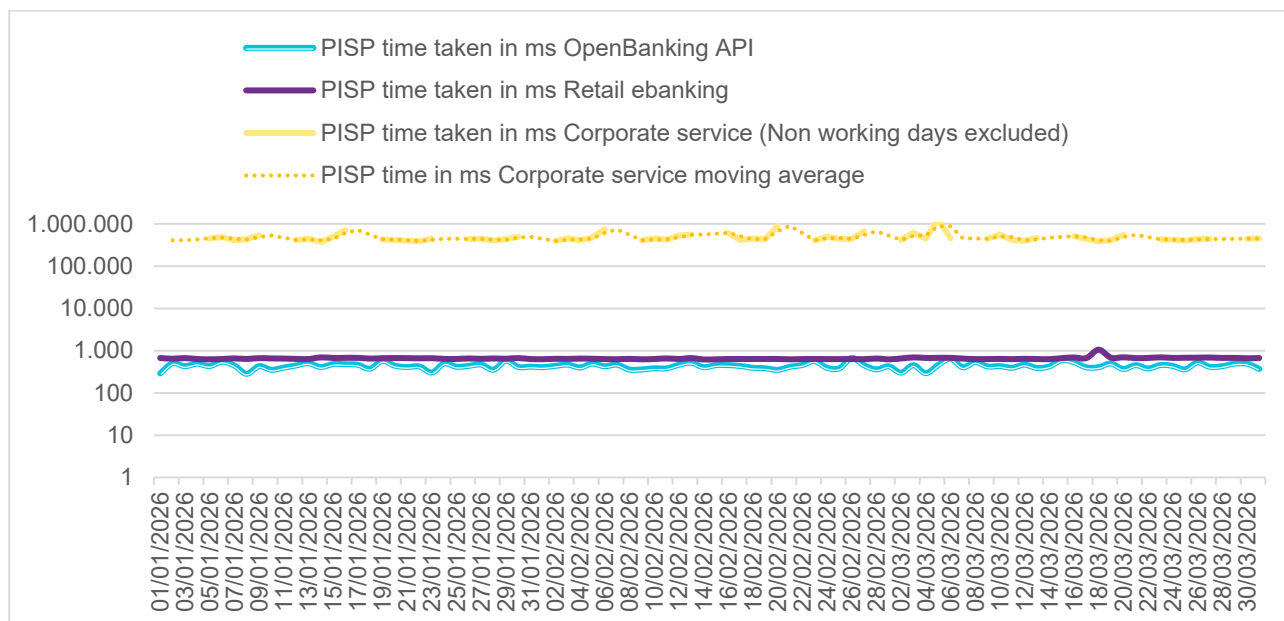
The report presents in graph and table form the daily average response time in milliseconds of the Account Information and Payment Initiation services recorded during the past quarter.

## AVERAGE TIME TAKEN IN MILLISECONDS

### AISP



## PISP



## AVERAGE TIME TAKEN IN MILLISECONDS RAW DATA

### AISP

Date	AISP time taken in ms OpenBanking API	AISP time taken in ms Retail ebanking	AISP time taken in ms Corporate service
01/01/2026	279	186	77
02/01/2026	279	156	76
03/01/2026	246	158	73
04/01/2026	243	161	68
05/01/2026	255	157	69
06/01/2026	252	160	67
07/01/2026	261	158	67
08/01/2026	249	156	68
09/01/2026	270	172	70
10/01/2026	261	155	69
11/01/2026	247	160	83
12/01/2026	255	159	71
13/01/2026	271	157	70
14/01/2026	263	153	70
15/01/2026	261	159	70
16/01/2026	261	162	72
17/01/2026	258	161	77

18/01/2026	242	172	76
19/01/2026	266	158	69
20/01/2026	258	155	72
21/01/2026	267	159	76
22/01/2026	263	158	78
23/01/2026	270	161	73
24/01/2026	266	156	72
25/01/2026	260	165	79
26/01/2026	270	173	71
27/01/2026	276	160	69
28/01/2026	307	176	74
29/01/2026	260	155	75
30/01/2026	257	186	80
31/01/2026	289	153	75
01/02/2026	274	156	84
02/02/2026	263	160	75
03/02/2026	268	157	75
04/02/2026	272	158	79
05/02/2026	274	161	94
06/02/2026	260	162	87
07/02/2026	273	155	137
08/02/2026	270	158	86
09/02/2026	251	156	77
10/02/2026	256	157	79
11/02/2026	323	181	81
12/02/2026	273	158	83
13/02/2026	282	197	87
14/02/2026	268	156	81
15/02/2026	265	160	90
16/02/2026	270	163	74
17/02/2026	267	160	80
18/02/2026	273	160	79
19/02/2026	270	159	78
20/02/2026	267	157	83
21/02/2026	266	153	100
22/02/2026	273	159	96
23/02/2026	274	162	80
24/02/2026	298	161	79
25/02/2026	281	160	80
26/02/2026	290	160	80
27/02/2026	314	158	81
28/02/2026	500	155	81
01/03/2026	454	159	113
02/03/2026	403	169	78
03/03/2026	324	196	81

04/03/2026	288	183	79
05/03/2026	351	183	76
06/03/2026	360	196	79
07/03/2026	291	200	81
08/03/2026	277	176	139
09/03/2026	285	160	79
10/03/2026	268	166	88
11/03/2026	265	155	85
12/03/2026	270	160	83
13/03/2026	264	161	82
14/03/2026	260	158	82
15/03/2026	294	157	143
16/03/2026	273	163	77
17/03/2026	271	154	82
18/03/2026	332	605	81
19/03/2026	271	151	79
20/03/2026	272	180	75
21/03/2026	260	149	91
22/03/2026	259	152	215
23/03/2026	264	170	74
24/03/2026	270	149	75
25/03/2026	266	148	75
26/03/2026	271	151	73
27/03/2026	270	149	75
28/03/2026	268	145	78
29/03/2026	255	150	239
30/03/2026	264	149	75
31/03/2026	268	148	74

## PISP

Date	PISP time taken in ms OpenBanking API	PISP time taken in ms Retail ebanking	PISP time taken in ms Corporate service (Non working days excluded)
01/01/2026	291	672	
02/01/2026	503	645	409.702
03/01/2026	431	668	
04/01/2026	492	634	
05/01/2026	434	626	452.527
06/01/2026	548	635	486.892
07/01/2026	448	656	410.601
08/01/2026	285	637	438.297
09/01/2026	431	668	533.008
10/01/2026	353	656	
11/01/2026	398	652	

12/01/2026	447	640	416.097
13/01/2026	506	635	444.203
14/01/2026	412	693	371.737
15/01/2026	481	673	499.614
16/01/2026	478	676	719.381
17/01/2026	465	676	
18/01/2026	376	650	
19/01/2026	576	665	427.277
20/01/2026	441	669	414.098
21/01/2026	412	667	401.490
22/01/2026	423	660	385.488
23/01/2026	305	663	448.275
24/01/2026	501	639	
25/01/2026	418	638	
26/01/2026	439	654	436.186
27/01/2026	468	641	444.533
28/01/2026	356	654	401.260
29/01/2026	579	645	436.281
30/01/2026	411	668	499.648
31/01/2026	420	634	
01/02/2026	408	629	
02/02/2026	438	642	392.646
03/02/2026	468	638	455.724
04/02/2026	401	650	408.741
05/02/2026	495	645	476.729
06/02/2026	428	632	734.619
07/02/2026	466	629	
08/02/2026	358	641	
09/02/2026	361	626	406.842
10/02/2026	383	635	443.207
11/02/2026	382	656	420.652
12/02/2026	463	637	530.181
13/02/2026	520	668	563.225
14/02/2026	409	621	
15/02/2026	454	625	
16/02/2026	456	636	614.617
17/02/2026	434	636	418.816
18/02/2026	394	636	448.127
19/02/2026	384	637	433.935
20/02/2026	353	637	900.655
21/02/2026	417	625	
22/02/2026	458	633	
23/02/2026	568	636	412.046
24/02/2026	393	632	492.038
25/02/2026	384	631	437.893

26/02/2026	676	635	437.876
27/02/2026	453	630	663.370
28/02/2026	361	652	
01/03/2026	426	624	
02/03/2026	303	654	415.043
03/03/2026	453	693	621.961
04/03/2026	294	673	442.844
05/03/2026	458	676	1.307.506
06/03/2026	651	676	455.633
07/03/2026	406	650	
08/03/2026	538	633	
09/03/2026	424	633	446.971
10/03/2026	432	639	559.424
11/03/2026	396	631	418.550
12/03/2026	467	641	396.536
13/03/2026	390	635	470.143
14/03/2026	426	629	
15/03/2026	597	665	
16/03/2026	540	691	515.458
17/03/2026	403	668	441.132
18/03/2026	408	1.055	378.345
19/03/2026	498	680	418.107
20/03/2026	369	698	547.453
21/03/2026	455	667	
22/03/2026	380	674	
23/03/2026	457	695	428.240
24/03/2026	437	674	422.034
25/03/2026	362	680	403.845
26/03/2026	527	683	441.053
27/03/2026	416	688	438.709
28/03/2026	430	674	
29/03/2026	493	676	
30/03/2026	493	662	444.513
31/03/2026	372	669	450.317