

Performance statistics

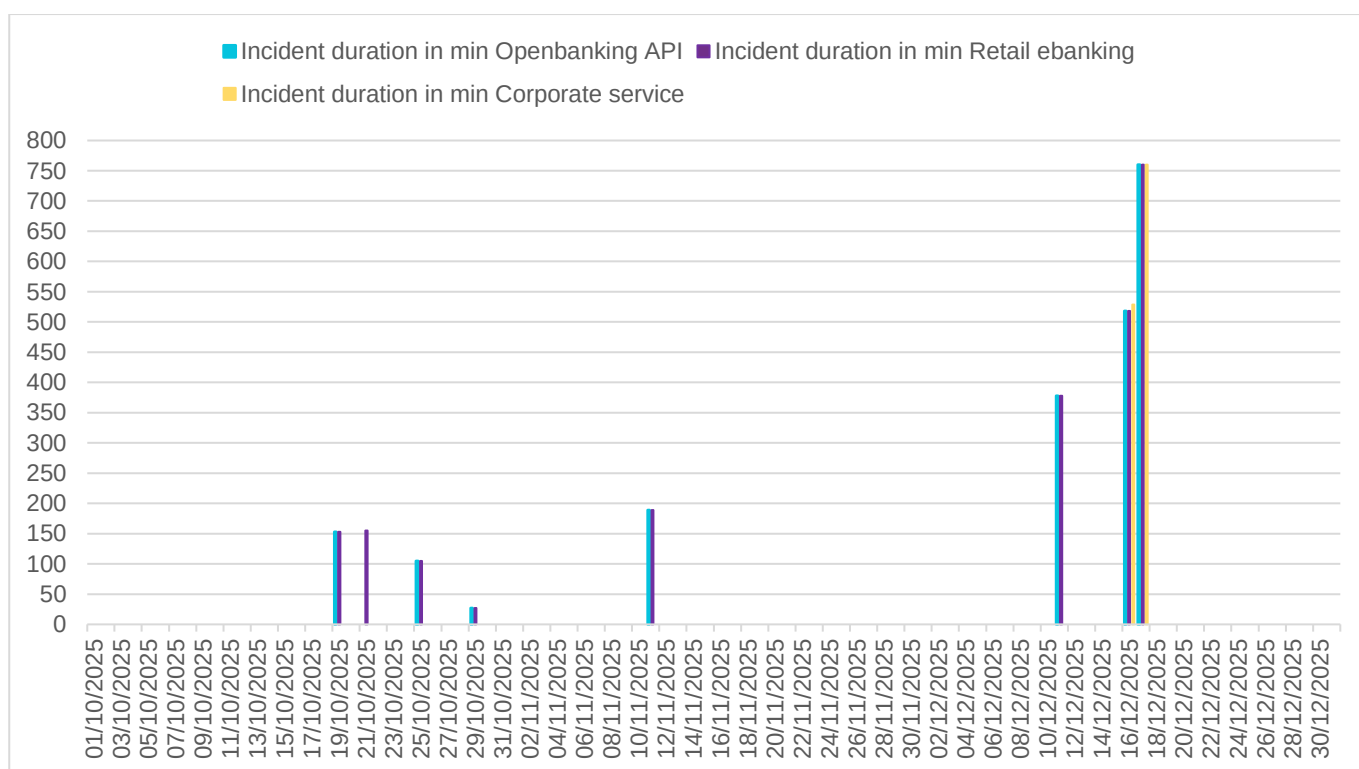


FAILURES REPORT

OPEN BANKING API, RETAIL EBANKING AND CORPORATE SERVICE

The report presents in graph and table form the duration in minutes of the incidents recorded during the past quarter on a daily basis.

INCIDENTS DURATION IN MINUTES



INCIDENTS RAW DATA

Date	Incident duration in min Openbanking API	Incident duration in min Retail ebanking	Incident duration in min Corporate service
19/10/2025	153	153	-
21/10/2025	-	155	-
25/10/2025	105	105	-
29/10/2025	27	27	-
11/11/2025	189	189	-
11/12/2025	378	378	-
16/12/2025	518	518	529
17/12/2025	760	760	760