

FIRST-TIME CONNECTION GUIDE TO BILNET WITH LUXTRUST MOBILE

We thank you for being one of our customers and welcome you to the BIL.
To ensure an optimal experience, we invite you to read the information below which will help you configure your LuxTrust Mobile application in order to connect to BILnet and benefit from our online banking services in complete security.

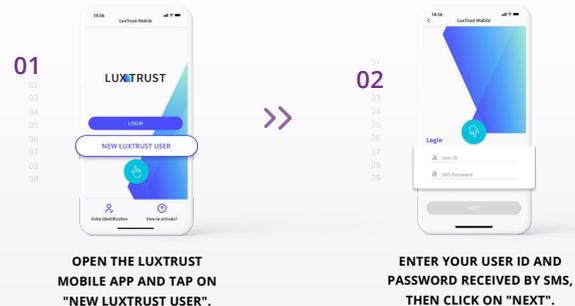
STEP 1

DOWNLOAD THE LUXTRUST MOBILE APP ON YOUR SMARTPHONE FROM THE APP STORE OR GOOGLE PLAY.



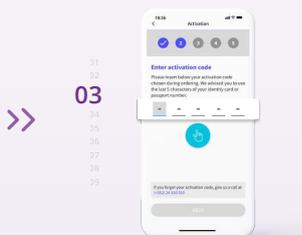
STEP 2

ACTIVATE THE LUXTRUST MOBILE APPLICATION BY FOLLOWING THE STEPS ON THE SCREEN.



01
OPEN THE LUXTRUST MOBILE APP AND TAP ON "NEW LUXTRUST USER".

02
ENTER YOUR USER ID AND PASSWORD RECEIVED BY SMS, THEN CLICK ON "NEXT".



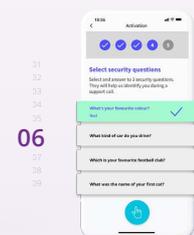
03
ENTER THE ACTIVATION CODE THAT YOU HAVE PREVIOUSLY SET.



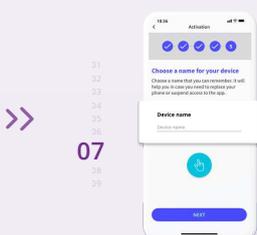
04
ENABLE BIOMETRIC RECOGNITION, FACEID, TOUCHID OR FINGERPRINT TO OPEN YOUR APPLICATION WITHOUT HAVING TO INSERT THE PIN CODE.



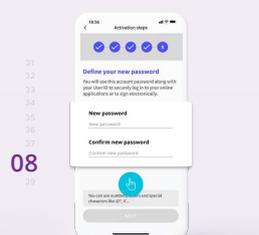
05
SET A 6-DIGIT PIN TO SECURE THE ACCESS TO YOUR LUXTRUST MOBILE APP.



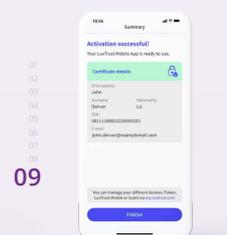
06
CHOOSE YOUR SECURITY QUESTIONS. PROVIDE AN ANSWER THAT YOU ARE SURE TO REMEMBER FOR EACH OF THEM BEFORE VALIDATING.



07
GIVE A NAME FOR YOUR DEVICE.
E.g. John's iPhone.



08
DEFINE A NEW PERSONAL PASSWORD TO COMPLETE THE ACTIVATION.



09
CONGRATULATIONS! LUXTRUST MOBILE IS NOW SET UP.



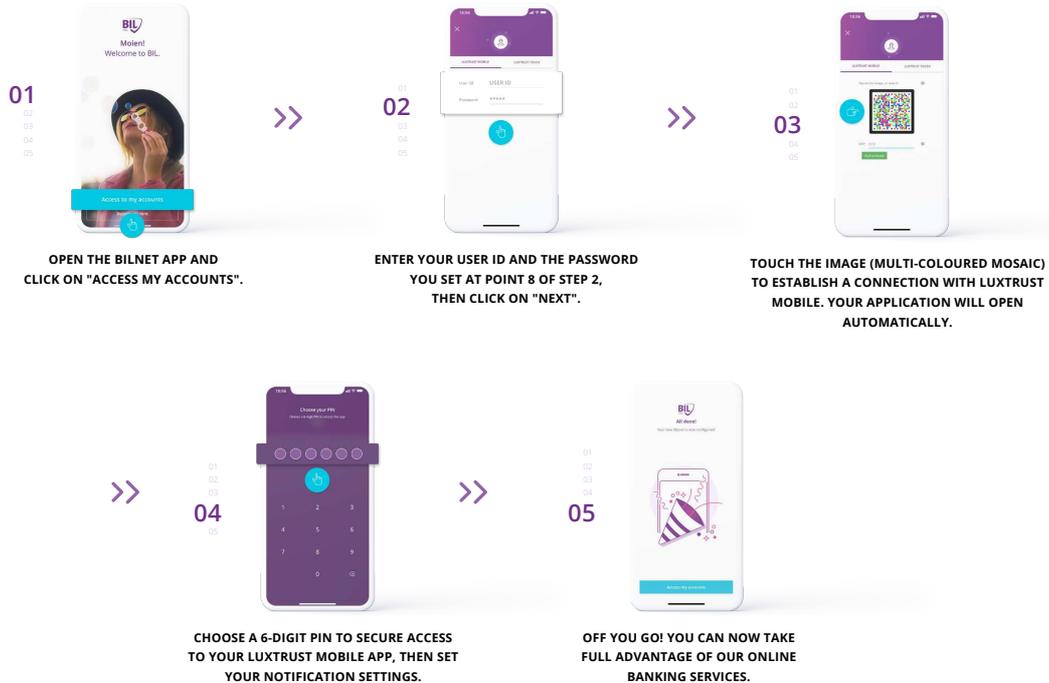
TURN ON NOTIFICATIONS AND GET INSTANTLY NOTIFIED OF YOUR PENDING TRANSACTIONS.



ACTIVATE THE BACKUP OF YOUR ACCOUNT TO RESTORE YOUR DATA MORE EASILY IN CASE YOU CHANGE YOUR PHONE.

STEP 3

INSTALL THE BILNET APP ON YOUR SMARTPHONE
FROM THE APP STORE OR GOOGLE PLAY



DO YOU PREFER TO CONNECT TO BILNET USING YOUR COMPUTER?

- 1** Visit www.bil.com, click on "Access BILnet" and select LuxTrust Mobile as the connection method.
- 2** Enter your USER ID and the password you set at point 8 of step 2, then click on "next".
- 3** You will receive a notification on LuxTrust Mobile app. All you have to do is accept it in order to connect to BILnet.
- 4** Follow the steps displayed on the screen.

LuxTrust
telephone
support

www.luxtrust.com/en/support

+352 24 550 550

Monday to Friday, from 8am to 6pm

