

# GUIDE

## FIRST-TIME CONNECTION GUIDE TO BILNET WITH LUXTRUST MOBILE

We thank you for being one of our customers and welcome you to the BIL.  
To ensure an optimal experience, we invite you to read the information below which will help you configure your LuxTrust Mobile application in order to connect to BILnet and benefit from our online banking services in complete security.

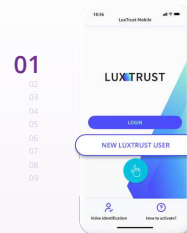
### STEP 1

DOWNLOAD THE LUXTRUST MOBILE APP ON YOUR  
SMARTPHONE FROM THE APP STORE OR GOOGLE PLAY.

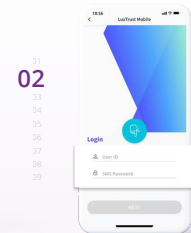


### STEP 2

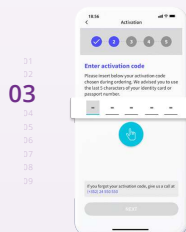
ACTIVATE THE LUXTRUST MOBILE APPLICATION  
BY FOLLOWING THE STEPS ON THE SCREEN.



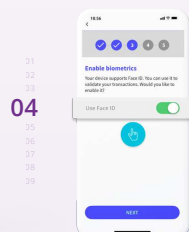
01  
OPEN THE LUXTRUST  
MOBILE APP AND TAP ON  
"NEW LUXTRUST USER".



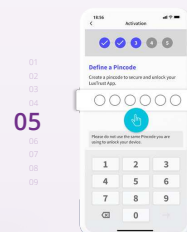
02  
ENTER YOUR USER ID AND  
PASSWORD RECEIVED BY SMS,  
THEN CLICK ON "NEXT".



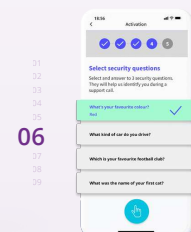
03  
ENTER THE ACTIVATION CODE  
THAT YOU HAVE PREVIOUSLY SET.



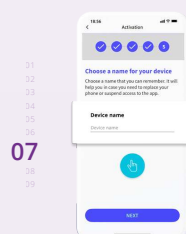
04  
ENABLE BIOMETRIC RECOGNITION,  
FACEID, TOUCHID OR FINGERPRINT TO  
OPEN YOUR APPLICATION WITHOUT  
HAVING TO INSERT THE PIN CODE.



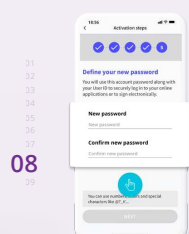
05  
SET A 6-DIGIT PIN TO SECURE  
THE ACCESS TO YOUR  
LUXTRUST MOBILE APP.



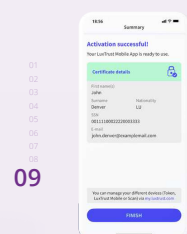
06  
CHOOSE YOUR SECURITY QUESTIONS.  
PROVIDE AN ANSWER THAT YOU ARE SURE  
TO REMEMBER FOR EACH OF THEM BEFORE  
VALIDATING.



07  
GIVE A NAME FOR  
YOUR DEVICE.  
E.g. John's iPhone.



08  
DEFINE A NEW PERSONAL  
PASSWORD TO COMPLETE THE  
ACTIVATION.



09  
CONGRATULATIONS!  
LUXTRUST MOBILE IS NOW SET UP.



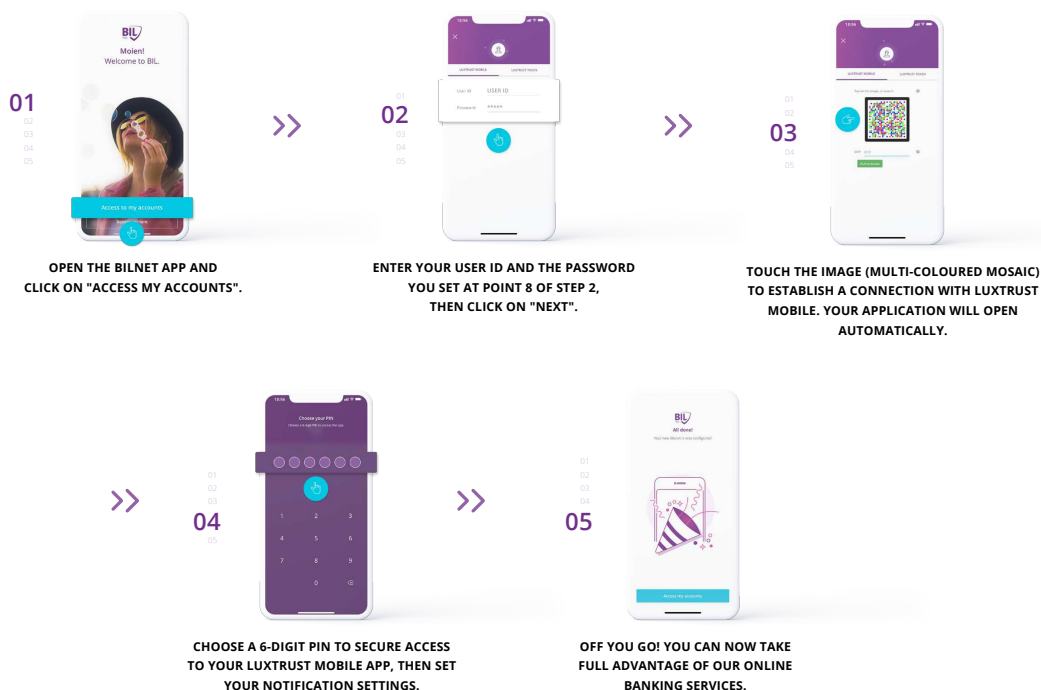
**TURN ON NOTIFICATIONS**  
AND GET INSTANTLY NOTIFIED OF  
YOUR PENDING TRANSACTIONS.



**ACTIVATE THE BACKUP OF YOUR  
ACCOUNT** TO RESTORE YOUR DATA  
MORE EASILY IN CASE YOU CHANGE  
YOUR PHONE.

## STEP 3

INSTALL THE BILNET APP ON YOUR SMARTPHONE  
FROM THE APP STORE OR GOOGLE PLAY



### DO YOU PREFER TO CONNECT TO BILNET USING YOUR COMPUTER?

- 1** Visit [www.bil.com](http://www.bil.com), click on "Access BILnet" and select LuxTrust Mobile as the connection method.
- 2** Enter your USER ID and the password you set at point 8 of step 2, then click on "next".
- 3** You will receive a notification on LuxTrust Mobile app. All you have to do is accept it in order to connect to BILnet.
- 4** Follow the steps displayed on the screen.

**LuxTrust  
telephone  
support**

[www.luxtrust.com/en/support](http://www.luxtrust.com/en/support)

+352 24 550 550

Monday to Friday, from 8am to 6pm

