

BIL launches 100% mobile account opening

Luxembourg, 19 April 2018: With its all-new BILnet app, BIL is the first Luxembourg bank to offer the possibility to open an account on a mobile device. The bank continues to innovate and offers its clients a richer, more connected and more personal experience.

BIL is the first Luxembourg bank to allow prospective clients to open an account entirely from their smartphone or tablet through the BILnet app. The whole process takes just a few minutes. As new clients can show proof of identity during a secure video chat, everything can be done online! This account offers clients tailored advice, a bank card and the ability to conduct all their banking operations via BILnet.

In addition to this new service, BIL has completely redesigned the look of its BILnet app. Innovative, simple and secure, it has all the features of a real bank. Clients can carry out even the most complex banking transactions at the touch of a button. Security is at the forefront of this app, with the option to use your biometric fingerprint or PIN for simple transactions, and LuxTrust authentication for more advanced transactions.

The launch of these innovative services reflects one of BIL's broader goals: to put the client perspective at the heart of its services. To this end, the bank has sought to focus on the effective incorporation of digital technology with a close client-adviser relationship.

"With digital technology, we have a fantastic opportunity to develop our services online and in branches. Our goal is to give our clients greater autonomy with quick, easy and secure digital applications, and to provide tailored advice with our relationship managers." explains Olivier Debehogne, Head of Retail and Digital Banking. *"The ability to open an account entirely online is only the first step; we will continue to add new features to our BILnet app in the weeks to come, like budgeting tools."*

The bank's philosophy, centred on digital technology and tailored advice, finds its meaning online and in-branch services. The main role of its relationship managers is to offer clients personalized advice and solutions tailored to their life projects. BIL's online banking platform is also continually being updated with new features so that clients can enjoy innovative, simple and secure services 24/7.

About Banque Internationale à Luxembourg (BIL):

Founded in 1856, Banque Internationale à Luxembourg (BIL) is the oldest multi-business bank in the Grand Duchy. It has always played an active role in the main stages of the development of the Luxembourg economy. It currently operates in retail, private and corporate banking, as well as on capital markets. Employing more than 2,000 people, BIL is present in the financial centres of Luxembourg, Switzerland (since 1984), Denmark (since 2000) and the Middle East (since 2005).

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