GUIDE

FIRST-TIME CONNECTION TO BILNET WITH LUXTRUST MOBILE

BIL 1856

We thank you for being one of our customers and welcome you to BIL.
To ensure an optimal experience, we invite you to read the information below which
will help you configure your LuxTrust Mobile application in order to connect to BILnet
and benefit from our online banking services in complete security.

STEP 1

DOWNLOAD THE LUXTRUST MOBILE APP ON YOUR SMARTPHONE FROM THE APP STORE OR GOOGLE PLAY.

Télécharger dans l'App Store

DISPONIBLE SUR Google Play

STEP 2

ACTIVATE THE LUXTRUST MOBILE APPLICATION BY FOLLOWING THE STEPS ON THE SCREEN.

01
OPEN THE LUXTRUST MOBILE APP AND TAP ON "NEW LUXTRUST USER".

02
ENTER YOUR USER ID AND PASSWORD RECEIVED BY SMS, THEN CLICK ON "NEXT".

03
ENTER THE ACTIVATION CODE THAT YOU HAVE PREVIOUSLY SET.

04
SET A 6-DIGIT PIN TO SECURE THE ACCESS TO YOUR LUXTRUST MOBILE APP.

05
ENABLE BIOMETRIC RECOGNITION. FACE ID, TOUCH ID OR FINGERPRINT TO OPEN YOUR APPLICATION WITHOUT HAVING TO INSERT THE PIN CODE.

06
CHOOSE YOUR SECURITY QUESTIONS. PROVIDE AN ANSWER THAT YOU ARE SURE TO REMEMBER FOR EACH OF THEM BEFORE VALIDATING.

07
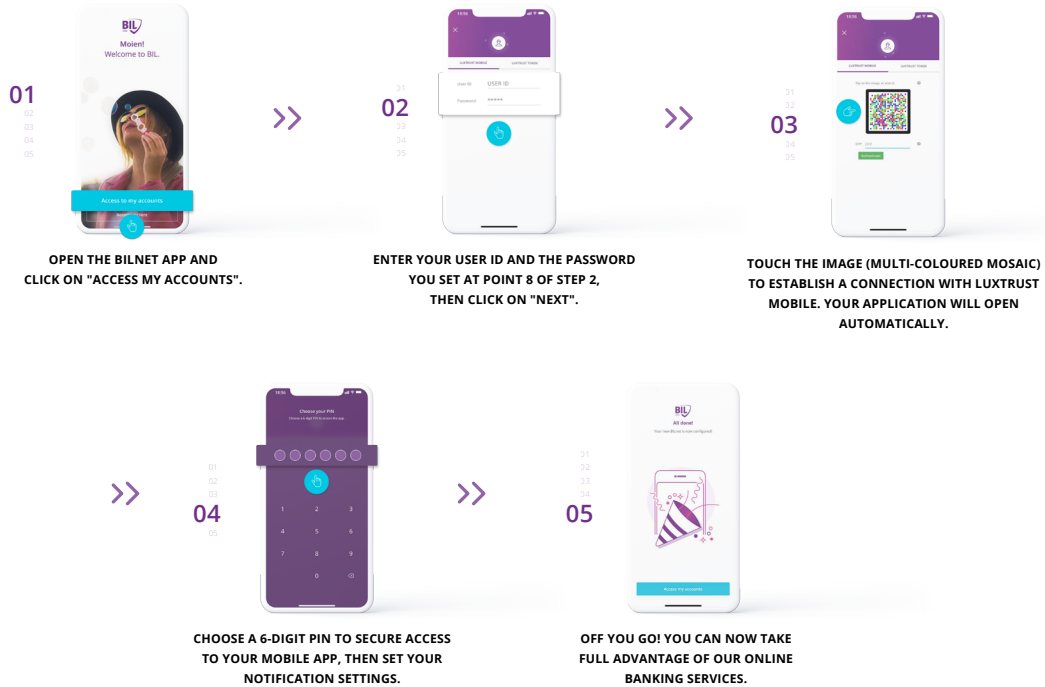GIVE A NAME FOR YOUR DEVICE.
E.g. John's iPhone.

08
DEFINE A NEW PERSONAL PASSWORD TO COMPLETE THE ACTIVATION.

09
CONGRATULATIONS! LUXTRUST MOBILE IS NOW SET UP.

INSTALL THE BILNET APP ON YOUR SMARTPHONE FROM THE APP STORE OR GOOGLE PLAY

Télécharger dans l'App Store

DISPONIBLE SUR Google Play

01
OPEN THE BILNET APP AND CLICK ON "ACCESS MY ACCOUNTS".

02
ENTER YOUR USER ID AND THE PASSWORD YOU SET AT POINT 8 OF STEP 2, THEN CLICK ON "NEXT".

03
TOUCH THE IMAGE (MULTI-COLOURED MOSAIC) TO ESTABLISH A CONNECTION WITH LUXTRUST MOBILE. YOUR APPLICATION WILL OPEN AUTOMATICALLY.

04
CHOOSE A 6-DIGIT PIN TO SECURE ACCESS TO YOUR MOBILE APP, THEN SET YOUR NOTIFICATION SETTINGS.

05
OFF YOU GO! YOU CAN NOW TAKE FULL ADVANTAGE OF OUR ONLINE BANKING SERVICES.

DO YOU PREFER TO CONNECT TO BILNET USING YOUR COMPUTER?

1 Visit www.bil.com, click on "Access BILnet" and select LuxTrust Mobile as the connection method.

2 Enter your USER ID and the password you set at point 8 of step 2, then click on "next".

3 You will receive a notification on LuxTrust Mobile app. All you have to do is accept it in order to connect to BILnet.

4 Follow the steps displayed on the screen.

LuxTrust telephone support

www.luxtrust.com/en/support

+352 24 550 550

Monday to Friday, from 8am to 6pm

BIL 1856