



# Your first steps with your LuxTrust Scan

In order to activate the device, you will need:



**Your LuxTrust Scan**  
Ordered or provided by your bank



**Your LuxTrust Codes**  
User ID, Password and Challenge we sent you by SMS or post



**Your activation code**  
The one you defined during the order process or the one provided by your bank

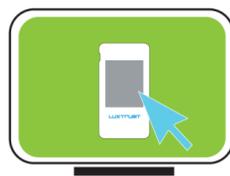


**Online connection**  
A desktop computer, laptop or smartphone with Internet connection

## How to activate your LuxTrust Scan?



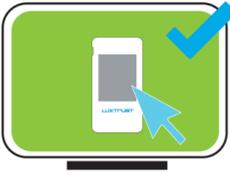
1. Go to **activate.luxtrust.com** and click on *Start activation*.



2. Select your **device**, in this case *the Scan*.



3. Enter the **User ID** in the dedicated field and *validate*.



6. Validate the codes on your **LuxTrust Scan** and in the popup window displayed on your PC.



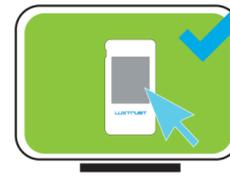
5. Enter the **10-digit code** generated by your Scan and your **activation code** in their dedicated fields and validate.



4. Turn your device on and scan the **QR code** (mosaic image) displayed on your PC screen. Your Scan will generate an **OTP code**.



7. Scan the **QR code** (mosaic image) displayed on your PC screen and enter the **OTP code** generated in the dedicated field.



8. Validate the codes on your **LuxTrust Scan** and in the popup window displayed on your PC.



9. Enter the **serial number** that you will find on the back of your device and click on *Next*.



12. Select **three security questions** and answer them.



11. Enter the **Initial Password** you received. Then, define a **new complex password** and confirm it.



10. Scan the **QR code** (mosaic image) displayed on your PC screen and enter the **OTP code** generated in the dedicated field.



13. Complete the activation by scanning the final **QR Code** (mosaic image) and entering the **OTP code** in the dedicated field.



Congratulations, your **Scan is ready to use!**

## How to use your LuxTrust Scan?



1. Turn on the device.



2. Scan the **QR code** displayed on the websites of our partners.



3. Confirm the transaction.



### Address

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### Support

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